



PROVIDER ALERT

Intensive Outpatient Program (IOP)

Virtual Introduction and Provider Readiness Assessment Now Available Online

March 20, 2017

Dear Provider:

Optum Idaho is working in collaboration with the Idaho Department of Health and Welfare (IDHW) to further enhance the Idaho Behavioral Health Plan continuum of care by investing in accountable, outcome-driven and recovery-centered programs and services. We are excited to continue this effort by implementing IOP as a new service for adults and children/adolescents with Behavioral Health and Substance Use Disorder (SUD) needs.

In case you missed it, a recording of the Virtual Introduction is now available on our website! This presentation, created in collaboration with IDHW and Altarum Institute:

- Informs you about IOP
- Introduces the Readiness Assessment Tool
- Explains the credentialing process

Completing the Readiness Assessment Tool is a required element for becoming an in-network provider of IOP. The Readiness Assessment Tool is designed to assist your organization and Optum in determining your current resources, capabilities, and needs related to the development and implementation of IOP services. It should take approximately two hours for you to gather the necessary information and complete the tool. The direct link to the Readiness Assessment is <http://respond.altarum.org/s3/iopassessment> or you can find it on the Optum Idaho website.

Both links to the Virtual Introduction and the Readiness Assessment are at optumidaho.com under “For Network Providers” and “Provider Trainings.”

The assessment will be open through March 29, 2017.

If you have questions, please call the Optum Idaho Provider Line at **1-855-202-0983, extension 1**.

Thank you.

Optum Idaho Clinical Staff